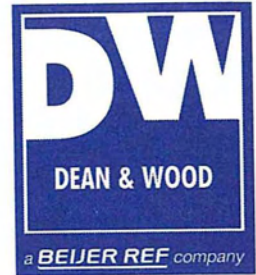


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28 November 2007

Mr S M Day
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Dear Steve

Imperial Park, Leatherhead

From the very first time we met odb we were confident that we were in safe hands. Our big worries going into the project were a) would we fit comfortably into the space? And b), would someone run away with our budget once they were appointed?

odb clearly demonstrated to us that they understood our brief and that they knew what they were talking about. They quickly responded to allay our concerns about space requirements and acted with refreshing professionalism in revising the plan until we knew we had it right.

With the budget, we were presented with a comprehensive breakdown that identified all the potential items that could have been hidden until later, and this thoroughness meant we felt certain about the cost from an early stage.

We developed a great working relationship with odb's site management staff and they re-organised their construction works, when we were forced to move in ahead of the planned schedule. We trusted odb to tell us like it was and to complete the project on time and we felt we could relax as the team lived up to this admirably. The end product has met our expectations and requirements exactly. We shall be very happy to recommend odb without hesitation.

Yours sincerely
Dean & Wood Limited


Mark Gardner
Finance Director