



ODB Group  
Elm House  
Shackleford Road  
Elstead  
Surrey GU8 6LB

17<sup>th</sup> December 2007

Dear Fabien,

I would like to express my personal thanks and that of SFM Limited for the professional way you designed and fitted our new office.

From our first meeting to the end, the project was very well managed and ran smoothly and on schedule. Your third party contractors worked to your standards and were prompt and professional and everyone did that little extra to make sure "the customer was satisfied" and for that we are very grateful.

I would recommend your services to anyone and would be happy for you to use our space as an example of your work.

Once again thank you to the team at ODB for all their hard work, patience and professionalism.

Kind regards,

A handwritten signature in black ink, appearing to read 'Avis Talbot'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Avis Talbot  
Office Manager