



L I C E N S E D
T A X I D R I V E R S
A S S O C I A T I O N

Licensed Taxi Drivers Association Limited, TAXI HOUSE, Woodfield Road, London W9 2BA
Tel: 020 7286 1046 Fax: 020 7286 2494 Web: www.ltda.co.uk

Guy Crabbe
ODB Workspace
Elm House,
Shackleford Road
Elmstead
Surrey, GU8 6LB

21st May 2006

Dear Guy

Taxi House - 2006

Having been enjoying our new surroundings for a few weeks now, I wanted to write expressing our feelings about the way your company set about our project.

Your approach in the early competitive stages was honest, careful, consultative and thorough and we felt completely confident that your knowledge and advice with the design and specification, would achieve our objectives. It was also important to us to be involved in the detailed planning and your team integrated perfectly to accommodate this.

The project was managed extremely effectively and efficiently, and we found your construction team particularly attentive and flexible to any requests and changes we made during the process. It was a pleasure working with people who are clearly focused on delivering a superior service and end product.

We set you a considerable challenge in extending and breathing life into an old building and you have exceeded our expectations. We are so impressed by the quality of design both, in the selection of materials, finishes and furniture and in the creative transformation of the space, which now gives us exactly what we need to continue the service the Association provides to our members.

Please pass on our sincere thanks to your team, all of whom demonstrated a real passion to win and complete this project, and with whom we very much enjoyed the experience.

Should you wish us to provide a reference for future clients of ODB, we could not recommend you highly enough, and I hope that we have the opportunity of working together again also.

Yours sincerely

Bob Oddy

General Secretary

BOB ODDY
General Secretary

JOHN THOMAS
Chairman

RICHARD MASSETT
Executive

BARRY HOOPER
Executive