

Guy Crabb
Director
ODB Group
Elm House
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10th July 2007

Dear Guy

Re: Net-A-Porter.com - Distribution Centre development

Please accept our thanks for the recent works undertaken by ODB to develop our Distribution Centre in London.

As in our previous projects with ODB we were most impressed by the quality of the staff assigned, Darryl Ticlo in particular deserves a special mention. Our view is that the whole project team, regardless of affiliation, complimented each other very well.

The support and technical knowledge were really put to the test with this particular project but again, collectively, we believe we have delivered an excellent result.

In addition it has certainly not been lost on us that we jointly managed to deliver against a very aggressive time scale and budget, something that on a project of this size gives us extra satisfaction.

We hope that once again the ODB team enjoyed the project as much as we did, and we look forward to talking to you again about Phase 3 towards the end of the calendar year.

Please pass our thanks to your team.

Yours sincerely

Paul Layton
Head of Operations

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